(Caption of Case) Review of Avondale Mills, Incorporated's Rates Approved in Order No. 2009-394			BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA COVER SHEET DOCKET NUMBER: 2009 - 342 - WS			
(Please type or print			CC D N	1972		
Submitted by:	Scott Elliott			SC Bar Number: <u>1872</u> Telephone: <u>803-771-0555</u>		
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	Columbia, SC 29205		Other:			
		Email: selliott@elliottlaw.us				
☐ Emergency R ☐ Other: ☐ INDUSTRY (C	elief demanded in po	1		on Commission	's Agenda expeditiously	
			M-A	(Check all tha		
☐ Electric		☐ Affidavit	∑ Letter		Request	
Electric/Gas		Agreement	☐ Memorandum☐ Motion		Request for Certificatio	
Electric/Telecon	mmunications	Answer Appellate Review	Objection		Resale Agreement	
Electric/Water	Talaaam	Application	Petition		Resale Amendment	
Electric/Water/Telecom.		Brief	Petition for Re	econsideration	Reservation Letter	
☐ Electric/Water/Sewer ☐ Gas		Certificate	Petition for Ru		Response	
Railroad		Comments	<u> </u>	e to Show Cause	Response to Discovery	
Sewer		Complaint	Petition to Inte		Return to Petition	
Telecommunica	ntions	Consent Order		vene Out of Time	Stipulation	
☐ Transportation		Discovery	Prefiled Testin	nony	Subpoena	
☐ Water		Exhibit	Promotion		Tariff	
☐ Water/Sewer		Expedited Consideration	n Proposed Orde	er	Other:	
Administrative	Matter	Interconnection Agreemen	t Protest			
Other:		Interconnection Amendme	nt 🔲 Publisher's Afi	fidavit		
		Late-Filed Exhibit	Report			

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ELLIOTT & ELLIOTT, P.A.

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December 9, 2009

VIA HAND DELIVERY Charles L.A. Terreni, Esquire Chief Clerk of the Commission SC Public Service Commission P. O. Drawer 11649 Columbia, SC 29211

RE:

Review of Avondale Mills, Incorporated's Rates

Approved in Order No. 2009-394

Docket No. 2009-342-WS

Dear Mr. Terreni:

By Directive dated November 19, 2009, the South Carolina Public Service Commission ("Commission") ordered Avondale Mills, Inc. ("Avondale") to allow its customers having arrearages resulting from their July bills to pay their July arrearages in two equal monthly installments beginning December 2009. For the reasons set out, Avondale would respectfully request that the Commission reconsider its Directive to permit Avondale to collect all arrearages as permitted by law.

The Commission issued its Directive November 19, 2009 ("Directive"). However, the Directive has not been reduced to an Order. Nevertheless, Avondale is constrained by the terms of the Directive from taking otherwise lawful steps to collect these arrearages. The Directive provides in its pertinent part as follows:

Accordingly, I move that we order Avondale to allow its customers having arrearages resulting from the July bills to pay their July arrearages in two equal monthly installments, beginning in December 2009. Avondale shall not initiate efforts to discontinue service, charge interest or late fees to affected customers during this time.

The Directive requires Avondale to allow those customers with arrearages resulting from the July bills to pay the July arrearages in two equal installments. Those customers who avail themselves of the opportunity to pay their July arrearages in two equal installments shall not have service terminated or be required to pay interest or late fees on account of their payment of their July bills in equal installments in December and January 2010.

Avondale understands the intent of the Directive to require Avondale to provide some accommodation to those customers who were unable to pay their July bills set at the rates approved in Order No. 2009-394. However, these customers have now had four months to pay their July bills without penalty. The rates billed Avondale's customers in July 2009 were those approved in Order No. 2009-394. To

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require Avondale to permit those customers six (6) months in which to pay the July bills has the effect of retroactively altering Avondale's rates which is impermissible under state law. South Carolina Electric & Gas Company v. Public Service Commission, 275 S.C. 487, 272 S.E. 2d 793 (1980).

As can be seen from the spreadsheet attached to this letter as Exhibit A, Avondale has collected the following monthly billings, by percentage, through December 2, 2009:

July 90% August 83% September 80% October 69%

However, the Directive has caused confusion among Avondale's customers. A number of customers have contacted Avondale to express their understanding that no payments are due until January 31, 2010. Permitting those customers who have yet to pay their July bills until January to pay those bills confers a benefit or privilege upon them not enjoyed by the customers who have dutifully paid for July.

Moreover, approximately forty of Avondale's customers have made absolutely no payment against their July, August, September and October bills. The total disregard by these customers of their responsibility to make payment to Avondale for services rendered cannot be explained by hardship or confusion. Avondale does not understand the Directive to prohibit it from collecting all delinquent balances and Avondale intends to take all lawful steps to collect its delinquent accounts. However, the confusion created by the Directive provides undue encouragement to those customers who have the ability to pay but refuse to do so.

Avondale has been dutiful in abiding by the orders, directives and regulations of this Commission and continues to expend considerable costs and resources to upgrade its water and sewer systems. However, Avondale requires adequate revenue to discharge its responsibilities. Avondale has been careful not to disconnect its delinquent customers without making all accommodations required by law. Indeed, Avondale's accommodation of its customers in need of financial assistance has exceeded the requirements imposed on it by this Commission.

Avondale respectfully submits that the Directive has created confusion among Avondale's customers as to when payments are due and has encouraged those customers who are able to pay their bills to delay payment or refuse to pay. To prohibit Avondale from employing all lawful means to collect all outstanding balances rewards these delinquent customers and threatens to impair Avondale's ability to provide service to its customers

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Accordingly, for the reasons set out, Avondale would respectfully request that this Commission reconsider its Directive of November 19, 2009, and permit Avondale to take all lawful steps to collect all delinquent accounts including the July 2009 delinquent accounts.

Sincerely,

ELLIOTT & ELLIOTT, P.A.

Scott Elliott

SE/mlw

Enclosure

cc: Parties of record w/enclosures

AVONDALE MILLS, INC.
GRANITEVILLE WATER & SEWER SYSTEMS
BILLING & COLLECTION SUMMARY
AS OF DECEMBER 2, 2009

November	October	September	August	July	Month
597	599	607	611	616	Number Customers Billed
42,706.13	43,716.04	40,708.10	43,596.40	\$56,659.00	Net Amount <u>Billed</u>
(1,115.40)	(1,974.09)	(2,636.49)	(376.41)	(\$776.60)	Adjustments
(728.06)	(28,787.92)	(30,468.21)	(35,797.25)	(\$50,179.45)	Cash Collections
40,862.67	12,954.03	7,603.40	7,422.74	\$5,702.95	Remaining Balance
	68.97%	80.03%	82.83%	89.79%	Percent Paid
	425	481	516	545	Number Paid In Full
	70.95%	79.24%	84.45%	88.47%	Percent Paid In Full

Note: Cash collections applied to oldest outstanding invoice first.

CERTIFICATE OF SERVICE

The undersigned employee of Elliott & Elliott, P.A. does hereby certify that she has served below listed parties with a copy of the pleading to the persons indicated below by mailing a copy of same to them in the United States mail, by regular mail, with sufficient postage affixed thereto and return address clearly marked on the date indicated below:

RE:

Review of Avondale Mills, Incorporated's Rates

Approved in Order No. 2009-394

DOCKET NO.:

2009-342-WS

PARTIES SERVED:

Jeffrey M. Nelson, Esquire

Shealy Boland Reibold, Esquire

Office of Regulatory Staff

P. O. Box 11263 Columbia, SC 29211

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Graniteville, SC 29829

Joe A. Taylor 105 Laurel Drive

Graniteville, SC 29829

PLEADING:

Correspondence dated December 9, 2009

Scott Elliott, Esquire

December 9, 2009